



Important message regarding the safety of your employees

To Our Valued Company Partners:

Universal Urgent Care and Occupational Medicine would like to assure all our partners and clients that your employee safety is our priority within our facility. We would like to inform you what measures Universal Urgent Care and Occupational Medicine is taking to assure safety in the COVID-19 pandemic era.

Our patient workflow plan is as follows:

Currently, we are screening all patients in the front of our building, in which a MA greets them, takes their temperature and asks COVID-19 specific questions - screening for possible symptoms. Only 10 patients are allowed inside the lobby at a time, separated six feet apart while sitting. ALL Occ Med patients are taken to a separate waiting area or roomed if available.

Our staff is constantly sanitizing front office counters, doorknobs and seating area. Also, all staff wear masks while working.

Currently, we are working with our EMR system to incorporate a Tele-Medicine feature to allow us to communicate and consult with patients during this unforeseen pandemic. Further communication will come out as soon as this option becomes available.

Finally, we would like to inform you that Universal Urgent Care and Occupational Medicine continues to function as it always has, but with new procedures to keep our patients (your employees) safe and healthy.

Jes Ojeda, Marketing Manager

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